

# Annual General Meeting

Sat 19 September 2020, 11:00 - 13:00

Microsoft Teams Event



## Attendees

### Presenters

Sir Mark Jones ((Chairman)), Philip Long (CEO), Katerina Brown (CFO), Stephen Small (Trust Secretary & Solicitor)

## Meeting minutes

### 1. Welcome and Introductions

Sir Mark Jones, Chairman of the Board of Trustees, took the Chair, supported by the Trust Secretary, the Chief Executive, the Chief Financial Officer and senior staff, and in the presence of up to 178 members of the Trust in attendance (being the total number during the duration of the virtual meeting).

The Chairman extended a warm welcome to the members to the 2020 Annual General Meeting (the "meeting") of the National Trust for Scotland. The meeting was for the first time being held virtually due to the ongoing COVID-19 pandemic and restrictions. Pre-registered members were able to vote on each of the resolutions being proposed in real-time through a platform operated by Mi-Voice.

The Chairman explained, as had been reported in the press, that Neil Oliver would be stepping down from the role of President from the end of the meeting, and that he would be chairing the meeting in Mr Oliver's absence. Information on the appointment of his successor was considered later on in the meeting.

The Chairman noted that apologies had been received from James Fenton, Trustee. There were no formal apologies to note on behalf of the members.

### 2. Minutes

*To approve the minute of the Annual General Meeting of 20 September 2019 held at the Glasgow Royal Concert Hall.*

The Chairman reported that there had been no advance intimation of any amendments to the minute of the meeting held at the Glasgow Royal Concert Hall, Glasgow on 20 September 2019. Members were asked to vote on the resolution to approve the minute. The minute of the meeting of 20 September was duly adopted as a true and accurate record.

### 3. Annual Review

*'To consider the adoption of the 89th Annual Review and Accounts.'*

The Chairman delivered his perspective of the year to the members. He started by thanking the members for their continued support throughout the pandemic. With properties forced to close, and the Trust's income sources compromised, difficult decisions had to be made, including a significant number of redundancies. During the year, a number of changes had also come about to the senior management team. The Trust said farewell to its outgoing Chief Executive, Simon Skinner and Chief Financial Officer, Louise Page and welcomed Philip Long and Katerina Brown into the posts respectively.

The Chairman was pleased to report that he had managed to visit a number of Trust properties and gardens during the year. The opening of these properties would not have been possible without the generosity of the members and donors. The Save our Scotland appeal had already received donations and pledges exceeding £3m and the Trust was also extremely grateful for the £3.8m grant from the Scottish Government. The Chairman reported that the appeal and grant had enabled the Trust to make significantly fewer redundancies than had been first anticipated. The Trust now had to look forward and continue fulfilling its charitable purposes for the enjoyment of future generations to come.

The members received a video presentation from Philip Long, Chief Executive. He reported on the performance of the Trust for the year ended 29 February 2020 in the context of the five year strategy that had been set in June 2018. Work had continued on the delivery of the strategy to improve the condition of heritage in the Trust's care, including: the opening of the Hill House Big Box project; the traditional rethatching of the roof of Burns Cottage; and the reopening of Holmwood House. The Chief Executive thanked the members and the donors for their significant contributions to these

projects. The Trust had also focussed on projects designed to enhance the visitor experience, including: the reopening of Brodick Castle; a refurbished visitor centre at Glencoe; an immersive archaeological dig at Kellie Castle; and an interactive play at Gladstone's Land. The Chief Executive thanked the staff and volunteers for their continued hard work and achievements in delivering all that they did throughout the period.

Members also received a video presentation from Katerina Brown, Chief Financial Officer. The presentation focussed on the financial highlights and performance for the year ended 29 February 2020. A broader financial perspective was also presented to take into account the fact that the Trust was already more than half way through the 2020/21 financial year. Members also received an update on how the Trust's finances had been particularly impacted as a result of the pandemic.

Members then received a video presentation from Kelly Adams of the Trust's external auditors, RSM UK Audit LLP, on the Trust's accounts to the year ended 29 February 2020. RSM UK Audit LLP had satisfactorily completed the audit and were pleased to confirm that the Trust had received an unqualified audit report for the year ended 29 February 2020. The audit had been completed in accordance with International Standards on Auditing and Practice Note 11, which sets out the points that auditors must consider when auditing charity accounts in the UK. Although the year ended 29th February 2020 was a relatively successful one, events since the year-end as a result of the pandemic have had a significant impact on the Trust. RSM UK Audit LLP were content that the response measures implemented by management, together with the public support package, had enabled them to reach the same conclusion that the Trust remains a going concern for the foreseeable future.

The Chairman called for the adoption of the 89th Annual Review and Annual Accounts for 2019/20. The resolution was approved by a majority of votes cast by the members online.

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## 4. Question and Answers (Pre-submitted)

The Chairman opened the meeting up to the first question and answer session. The first session covered the questions submitted in advance of the meeting.

*Given the demonstrable lack of ethnic diversity in the President and Vice Presidents, the Trustees and the Executive Committee of NTS, what actions are being taken to address this and ensure greater representation from BAME communities? (Lesley Henderson)*

Philip Long responded that inclusion is one of the Trust's key values and it should influence all our charity does. We have recently completed a review on its equality, diversity and inclusion approach and set out a number of actions: Short term, we are establishing a cross-departmental inclusion taskforce to focus on this important work; we are identifying academic and specialist partners who can contribute their expertise; we will appoint a Trustee to champion this work – this may be an existing Board member, or a new co-opted role; and we're working on a public statement to make our commitment to this work clear for everyone. Longer term, we will create an inclusion strategy and action plan; improve data gathering; provide workforce guidance and training; and develop targeted participation projects and public programming. The aim is to complete this work by summer 2021. Our Trustee champion will play a key role in monitoring progress and ensuring these actions are delivered.

*First, what was the decision-making process behind the cessation of working holidays and making the team redundant? Second, what are the plans for conservation in volunteering in the short term (12 months) and longer term? Third, how do you propose to fulfil work previously undertaken by working holiday participants and conservation volunteers? (Gillian McCracken)*

Philip Long responded that we are grateful for all that's been achieved by the group and camp participants over the years. It would have been impossible for the Trust to achieve as much it has without their support and dedication. In the short-term, the Covid-19 lockdown and now the continuing restrictions makes working holidays virtually impossible to run. However, well before the pandemic, we had been considering our approach to Conservation Volunteers. We realised that it's time for us to recognise that there's been so much change – for the Trust and wider society – that the demographics and expectations of our volunteers are far different from the past. There are also changing requirements at our properties and we need to re-think how we match the skills of our volunteers to the emerging priorities. Our participation manager is leading a programme of communication and engagement as part of a review to determine where we go from here. In meantime, we have taken the decision to suspend Conservation Volunteers programmes for the time being, irrespective of the limitations result from Covid. This is not a decision taken lightly but won't prevent individuals volunteering for the Trust by any means. We are taking the time to listen and making sure that it's our Conservation Volunteers themselves who are at the heart of our new programmes and approaches in the future.

*I appreciate that the Trust is struggling financially in the present circumstances and may have to sell some properties. May I have an assurance that any property to be sold will be offered on the open market and professionally marketed after expert advice has been taken with regard to any possible development opportunities? (Terence Brownrigg)*

Philip Long responded that he should qualify his answer by explaining that we are selling only properties that have no heritage value and do not form part of the conservation estate, such as cottages and patches of land. Proposed sales are reviewed by the Trust's Executive Committee and, if above a certain value, by the Board of Trustees too. Development potential is assessed as part of that process. Not all properties are openly marketed but they are all

professionally valued. In some cases, a private sale may be the best option but it will always be backed up by a professional valuation.

*About 60 years ago, the derelict heart of historic Dunkeld was restored by the National Trust for Scotland and partners in an internationally-acclaimed scheme to give new life to properties scheduled for demolition. Pre-dating the current crisis, the Trust's inalienably-owned properties were in a dilapidated state of repair and are sad and public evidence of a lack of adherence to the Trust's core purpose and commitment to the community. Offers of assistance and financial donations have received no response. The once-profitable shop is closed, while the rest of the town thrives. What policy and plans are in place to save our property and our reputation? (Gillian Kelly)*

Philip Long responded that there are a number of elements to this: in Dunkeld, the Ell Shop faces challenging local competition and unfortunately is not viable, especially in current circumstances. We are considering potential options for its future. Further, our four vacant domestic properties and two commercial leases have been undergoing a series of investment works. Understandably, it has taken time to turn these properties around. Two of the domestic properties and one commercial property were leased and were occupied by new tenants. Works to 15 High Street were completed and the property is occupied again. The curio shop is currently up for let. A full structural survey report and roof inspections for the properties at Dunkeld was carried out. The property manager was also in discussion with tenants, listening to their concerns and needs. We will combine this and the structural survey results to create a long-term plan of works to carry out replacements and maintenance works, which include resolving an issue with the guttering. Engineers and surveyors have been looking at the roof and chimney issues over the last couple of weeks and we will plan a project for repairs in 2021/22. Regrettably, the pump in Dunkeld's fountain needs to be replaced and this has been ordered. Over the past few years, the trust has invested over half a million pounds in Dunkeld and, additionally, a recent £20,000 project on Stanley Hill has seen the replacement of footpaths leading to a viewpoint on the hill. We have no record of any financial assistance being offered in relation to Dunkeld and Mr Long apologised if no response had been received from the Trust. He would be happy to arrange a discussion on this matter.

*The following questions were asked by me at the last Annual General Meeting but as they appear to remain unresolved I have no qualms about asking them again: is it the intention of the NTS to make the contents of the Project Reveal Database available to Members, Employees and Volunteers, and if so when? Are all of the paintings, including The Lady in the Fur Wrap, that were removed from Pollok House, due to renovations being undertaken in 2019, going to be returned, and if so when? As the City of Glasgow is intending to alter the current accesses to Pollok Park and also introduce charges, what progress has been made to ensure that unrestricted/free access to the Park will be available to NTS Members, Employees and Volunteers? (Duncan McLaren)*

Philip Long responded that the Project Reveal project team finished up in August 2019 after two years of intensive work to catalogue and photograph our material collections. Since completion, NTS staff have continued to work on the data to carry out curatorial checks and assess the collections for significance - necessary preliminaries to sharing the data more freely online. Throughout the project and over the past year since the work was completed we have shared collections information and images extensively on the NTS website and social media through a series of articles and stories. NTS also partners with ArtUK to share our oil paintings, and Minim – the UK online collection of Musical Instruments, to share elements of our collection on these specialist websites. We are in the early stages of scoping a project to share our collections information via the website. If approved, this project will involve significant investment in underlying IT systems and data storage and will involve working with technical and creative partners to create enhanced access to collections data. As part of the preparation for this we are currently taking part in a collaborative project to gauge what our online audiences want from our collections information online. We will be launching a research survey on our website and social media channels in late September, early October and we would encourage members and users of our website to take part in the survey so your views and experience can feed into the development of the project. As regards Pollok House, both matters are in the direct purview of Glasgow Life and Glasgow City Council, the ultimate owners of the House and the country park. A security upgrade that was due to happen earlier this year has not yet been completed, so the return of the *Lady in the fur wrap*, which was scheduled for May has not been actioned. We are expecting the security upgrade to be completed by the end of the year- these renovations are being carried out by Glasgow City Council. We expect to have more information about the timescale for the return of the painting after the works have been carried out. The restrictions on vehicle access to Pollok Park were to coincide with the Burrell collection re-opening - we believe this may be delayed as a result of Covid-19. We don't at this stage have details of when parking meters to be installed as part of this development. We are still in discussions with council about free parking for our members, so unfortunately, we cannot offer any clarity at the moment.

*Re sustainability, what is the Trust's current policy on items sold online and in its shops? For example, at the start of the year, at least some of the Trust's shops were selling 'plastic tat' (e.g. small toys, etc), made in the likes of China and also selling toiletries made from non-sustainably sourced palm oil. Given the recent UN report on biodiversity (Global Biodiversity Outlook 5) and the Trust's role as guardian of many amazing natural environments, surely we need to take a strong stand in all the Trust's activities? (Judith Tocher)*

Philip Long responded that the Trust's merchandise and retail team has been liaising with suppliers on the subject of sustainability and how this is applied through our retail offer both online and in shops. Our merchandise buyers are constantly reviewing our retail ranges to ensure that we make improvements on both the reduction of plastic and ethical sourcing. As an example, last year we sourced and introduced new carrier bags for use in our retail stores which are made from 100% sugar cane. We have a range of eco-products sold online which are made from recycled materials and we have been working throughout the year to develop these ranges further. We liaise with suppliers to also make improvements on packaging, where plastic packaging is largely now being replaced by recycled paper

packaging. Sustainability forms a key part of our future merchandise and retail planning and strategy and is under constant review within our policy for retail and also for the Trust as a whole.

*I have been unable to locate earlier Annual Reports and Accounts on the new 'modernised' website. I have been informed by a member of staff that these have simply been removed? Why is this the case and where can I access this information? (John Roots)*

Philip Long responded that the Annual Reports and Accounts for the past three years can be downloaded from our website via the publications page. Earlier sets can be requested by contacting the Trust Secretary at [trustssecretary@nts.org.uk](mailto:trustssecretary@nts.org.uk).

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## 5. Election of Auditors

*The Board of Trustees will propose that RSM UK Audit LLP, Chartered Accountants, First Floor, Quay 2, 139 Fountainbridge, Edinburgh EH3 9QG be re-appointed as the Trust's auditors.*

Members received a video presentation from David Leslie, Chair of the Audit and Risk Management Committee. He thanked Kelly Adams and the team from RSM UK Audit LLP who had conducted the audit for all of their hard work, especially with the challenges of the pandemic and remote working and the former Chief Financial Officer, Louise Page and her finance team for their continued dedication and professionalism over the past year.

David Leslie proposed that RSM UK Audit LLP, Chartered Accountants, First Floor, Quay 2, 139 Fountainbridge, Edinburgh EH3 9QG be re-appointed as external auditors of the Trust. The resolution was approved by a majority of votes cast by the members online.

The Chairman confirmed that RSM UK Audit LLP had been formally re-appointed as the Trust's auditors for a further twelve months.

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## 6. Election of the Vice Presidents

*No resolution will be proposed for the appointment of a President, but the following candidates will be proposed for the re-election as Vice Presidents: Professor Hugh Cheape MBE; Mr Simon Fraser; Professor Michael Scott-Morton; and the Duchess of Fife.*

Following the announcement that Neil Oliver would be stepping down from his role as President, the Chairman took a moment to thank him for his work for the Trust over the past few years. The Chairman explained that the Trust would now begin its process to seek a new President with a successor hopefully being appointed at the 2021 AGM.

On behalf of the Board of Trustees, the Chairman proposed that the Duchess of Fife, Professor Hugh Cheape, Mr Simon Fraser and Professor Michael Scott-Morton be re-appointed as Vice-Presidents of the Trust. The resolution was approved by a majority of votes cast by the members online.

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## 7. Ordinary Membership Subscription

*The Board of Trustees will propose a resolution setting out that with effect from 1 March 2021 the minimum amount of the annual subscription required for qualification as an Ordinary Member of the National Trust for Scotland, currently sixty-one pounds and twenty pence (£61.20), shall be the sum of sixty-three pounds and four pence (£63.04).*

The members received a video presentation from Mark Bishop, Director of Customer & Cause. He took the opportunity to thank the members for their continued support during what had been a difficult time for everyone. The wider economic context within which the proposal had been considered, was even tougher this year as the Trust continued its recovery from the pandemic. Mr Bishop proposed that with effect from 1 March 2021, the minimum amount of the annual membership required for qualification as an Ordinary Member of the National Trust for Scotland, currently £61.20, shall be the sum of £63.04.

The resolution was approved by a majority of votes cast by the members online.

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## 8. Presentation and Open Q&A Session

The members received a second video presentation from Philip Long. The presentation focussed on the effects of the pandemic on the Trust, and the actions that had been taken to protect the charity as it plans for the future.

The Chairman opened up the second question and answer session to live questions from members online. The Trust Secretary, Stephen Small, delivered the questions and a member of the senior management team responded to each question:

*How many members are in attendance at the meeting? (Keith Griffiths) (Sara Croft)*

Stephen Small responded that a total of 131 members had pre-registered to attend the meeting and at least 63 were in attendance at the point of asking the question. [The system recorded that there were a total of 178 users recorded as attendees in the system.]

*Should the Trust now fundamentally change to manage only built heritage and gardens, hiving off countryside to other organisations like the John Muir Trust or Historic Environment Scotland (David Leslie (for the avoidance of confusion, not the same David Leslie who is a Trustee and Chair of the Audit & Risk Management Committee))*

Philip Long responded that it is always important to debate and discuss the future of the Trust, including reviewing our estate to understand how we best manage it. Such a significant amount of Trust land is held inalienably, and would require wide consultation and changes in legislation to enable that. He would prefer to explore how we might work more in partnership to enable our responsibilities to be fulfilled.

*Is it appropriate to increase the annual subscription at all, given that Covid-19 closures have severely reduced the value members have obtained from the subscription in the current year? (Julian Mason)*

Mark Bishop responded that the vast majority of our members see their subscription very much as a donation, rather than just paying for access to the places that the Trust looks after. There have been periods of closure, but many of the Trust's places are reopening, thanks to the great support of the members and their subscriptions.

*Thank you to Katerina Brown for the excellent financial presentation. Did I take it from your slides that the Trust had originally forecast a one-third drop in subscription income for 2020/21? What has experience actually been with membership renewal? (Keith Griffiths)*

Katerina Brown responded that the Trust had forecast a £6m reduction in membership income (£16m to £10m), representing around a 38% fall. In reality, the reduction was significantly less than expected, with a fall in income of 20% (£16m to £13m). The Trust had forecast a 15% loss of memberships, and in reality that has only been 5%, meaning that around 95% of the members had been retained. The Trust was grateful for the continued support of the members during these times. The difficulty was that the Trust was not attracting new members in the same way that it would, largely down to properties being closed.

*Could you please indicate when volunteers over 70 will be welcomed back? (Juliet Cox)*

Philip Long responded that volunteers are very important to the operation of the Trust and have been returning to properties where it is safe to do so. No age restriction has been put on any of the groups returning, but it was fully understood that some groups would feel more vulnerable of the effects of the pandemic and urged anyone wanting to return to have a conversation about their return to their workplace in advance.

*How seriously are the Trustees taking this opportunity to really rethink the strategic approach and make a demonstrable step change in the NTS approach with a view to achieving a solidly sustainable financial future? How will NTS rethink its approach to strategic direction making in terms of prioritising spend on conservation versus other activities? What framework will you use? What steps are the Trustees taking to empower the NTS exec to adopt an entrepreneurial approach to improving your income generation potential? (Sara Croft)*

Philip Long responded that the Trust, like other organisations, was experiencing an extraordinary time, with the priority within the organisation being to focus on planning for the immediate crisis. It is vital that the Trust develops in a way that continues the strategic direction that was set out in the five year strategy in 2018, and continue to work towards financial sustainability. Over the coming year, work will begin to start on developing that strategy for the future to look at the challenges of long term sustainability as a charitable business that addresses its fundamental conservation purpose. It is important that the Trust takes time to assess and understand the challenges that lie ahead and put in place a long term vision that sets out that ambition. The executive team works closely with the Board, and work together to ensure that the Trust plans for its future.

*Scotland's iconic raptors, such as the hen harrier and golden eagle, have been illegally trapped, poisoned and shot on Scottish moors for decades. What will NTS do to protect the successful breeding of hen harriers and other raptors on its land? The reintroduction of beavers to Scotland was a milestone in restoring Scotland's biodiversity, ecosystems and natural heritage. Will NTS proactively support the reintroduction of lynx to Scotland? (Stephen Ballard)*

Stuart Brooks, Head of Conservation and Policy responded that the Trust was working with other organisations such as Scottish Environment Link and Scottish Land and Estates to try and improve habitats. In 2016, Mar Lodge saw the recording of a hen harrier on the estate for the first time. There have also been eleven different species of raptors and owls recorded. The Trust works closely with RSPB to satellite tag hen harriers. In relation to beavers, the Trust supported the reintroduction in Scotland. For lynx and wolves, the Trust has not got a specific policy, but will look at proposals on a case by case basis, following the International Union Conservation of Nature reintroduction guidelines

which underpins Scottish Natural Heritage's species reintroduction forum. The community and landowners who might be impacted by a reintroduction would also be consulted.

*I am a volunteer at Newhailes. I appreciate that it has been a very difficult time for the NTS and Newhailes especially over the past 18 months but there is/was a very dedicated team of volunteers and I wonder why we have been given absolutely no information about what has/is happening there, in particular about the fate of staff with whom we worked closely and the present state of the renovation and re-use of the stable block? (Maggie Wilson)*

Patrick Duffy, Chief Operating Officer, responded that Newhailes is a fantastic property, with a lot of new ambition. It is hoped that the stables with cafe and visitor amenities will reopen next spring and the house shortly after that. The development of the landscape of the estate would be the longer term ambition for the property. Many staff have been furloughed through the pandemic. The challenge has been trying to keep in touch with as many people as possible. Mr Duffy extended his apologies if we have not kept in touch as much as we would have liked to because of the circumstances.

*In reviewing the past year, Philip Long referred to a high number of members visiting properties. This seems positive but in accounting for income and spending for individual properties, attracting high numbers of members rather than non-member visitors does not seem to be taken into account and indeed seems to disadvantage such properties. Is this something that should be reviewed? (Chris Moore)*

Philip Long responded that we take a holistic view when looking at the admissions to our properties with the value being in the heritage that they represent or their environmental significance. It is easier to track member visits, and not always possible to understand non-member visitors. Understanding the pattern of members and non-member visitors and how that correlates financially is what is important.

*Why are the four Vice-Presidents not elected individually? (Julian Mason)*

Stephen Small responded that the Vice-Presidents have an ambassadorial role, working in a collegiate way to support the fundraising of the organisation and to support the President. Their skills and backgrounds are complimentary, but different and it is on that basis that the board proposes their election as a single resolution to try to ensure that balance is achieved.

*The London Members' Centre, of which I am Chairman, has contributed significant funds to the Wind Tower Garden at Inverewe. Can we be sure this project will go ahead? (Charles Hope)*

Philip Long responded that, unfortunately, the tower project at Inverewe was halted at the end of 2019 due to a number of factors, but most specifically because of ground conditions and contractor costs far exceeding the sums initially budgeted. There will be other ideas to explore, and once the crisis of the pandemic passes, these can be developed.

*While members have remained supportive, it seems only 0.01% are expressing an opinion in how the Trust is run by voting today. How does the Trust intend to improve engagement in its AGM? (Dr Mairi Davies)*

Stephen Small responded that there have been extenuating circumstances that have led to the AGM being run virtually. We are pleased we have been able to offer the membership the meeting that we have today. However, we do take the point and would like to take the opportunity to review the AGM and member engagement more generally in the months and years to come.

*Will the Trust try and encourage more volunteering and use the resource more readily? (Mike Allan)*

Philip Long responded that volunteering is in the DNA of the Trust. It was established as a voluntary organisation and the number of our volunteers far outnumbers the number of our professional staff. The Trust is effectively a community, made up of its people. There is no doubt that volunteering will evolve in the future, as the Trust evolves, but it will always be a very important part of our organisation.

## 9. Trustee Election

The Chairman noted that the meeting marked the culmination of an election process to select a Trustee to serve on the Board of Trustees. Due to the early retirement of Veronica Morriss, a vacancy had arisen on the Board. This was kindly filled as a casual vacancy by Caroline Borwick. Caroline's tenure had now come to an end, leaving the vacancy open. Earlier in the year members were invited to put themselves forward for election. Two candidates came forward who met the skills and experience criteria for the Board. Due to the pandemic, voting has been conducted entirely online.

The Chairman asked Stephen Small to announce the results of the ballot.

The ballot results were as follows: Dr Bruce Davies received 80 votes and Ian Turnbull received 129 votes. The candidate who had received the most votes and was therefore duly elected to the Board of Trustees was Ian Turnbull.

Mr Small congratulated Ian Turnbull, thanked Dr Davies for taking part in the election, and thanked the members who cast their vote.

The Chairman extended his gratitude to Caroline Borwick for her dedication and enthusiasm to the work of the Trust, not only over her five years on the Board, but during her lifetime commitment to the organisation.

The Chairman thanked Kevin McCormick who would be stepping down from his co-opted position after 4 years on the Board. His contribution and expertise would be missed.

The Chairman also took a moment to thank Lesley Knox for serving for many years as an independent member of the Nominations Committee, making an enormous contribution to the Trust over the years.

The Chairman hoped that they would all continue being avid supporters and great friends to the Trust.

The Chairman took a moment to reflect on the sad passing of some former colleagues and friends during the past year: Lester Borley, former Director of the Trust; Pete Selman, former Director of Properties and Visitor Services and latterly of Strategic Services; and Magda Sagarzazu, archivist at Canna House. Our thoughts are with their families.

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## 10. Annual General Meeting 2021

The Chairman confirmed that the date of the next meeting would be Saturday 18 September 2021. Due to ongoing Covid-19 restrictions, a venue would not be announced until things were a little clearer.

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## 11. Close

The Chairman brought the 2020 Annual General Meeting to a close.

